

Healthcare Certification Application Checklist: Philippines

We are excited to offer telemedicine providers in the Philippines the opportunity to participate in LegitScript's Healthcare Certification program, now recognized by Google. Achieving this Certification demonstrates your commitment to compliance and transparency, opening up new advertising opportunities for your services.

Please review the checklist below to help prepare for the application process. As you navigate through the checklist, remember that we are here to help and support you. We also highly encourage you to review our [Certification Standards](#), [Terms & Conditions](#), and program [FAQs](#) for a comprehensive understanding of our requirements.

To streamline your application and support your efforts, we are providing a special promo code for complimentary priority processing.

Licensure and Registration

- ☐ If you are conducting any business transactions online, please provide your active business name as it appears on the [Business Name Registration System](#), as well as the [Philippine Business Databank](#). Additionally, include your registration number, if applicable, and add your business name and number to the Business Registration tab of the LegitScript [Licensure Template](#).
 - ☐ If you directly provide telemedicine or pharmacy services, are you prepared to provide active license information?
 - ☐ Please note, pharmacies and pharmacists must provide active license information for every region you operate within.
 - ☐ If you directly provide telemedicine services, please ensure that all provider license information is entered under the "Telemedicine" tab.
- ☐ If you directly provide telehealth services, please fill out the "International Applicants" tab within our [Telemedicine Compliance Spreadsheet](#).

- ☐ If you operate in the Bangsamoro Autonomous Region for Muslim Mindanao (BARMM), please explain how your business is in compliance with BARMM guidelines.
- ☐ If you prescribe or dispense narcotic drugs, psychotropic substances, or regulated precursors and essential chemicals, please provide your S-2 or S-3 license.
- ☐ If you are a pharmacy that compounds medications, please complete each applicable tab within our [Compounding Addendum](#).

Partner Requirements

- ☐ Did you know all “partners” are required to be certified through LegitScript?
 - ☐ Partners are defined as organizations essential to supporting the applicant’s continuum of care, such as partner pharmacies responsible for the fulfillment of prescription medication to patients
- ☐ Have you searched and verified your partner pharmacy’s LegitScript certification status [here](#)? Is your partner pharmacy “Certified?”
 - ☐ If yes, great! Please be ready to present evidence of the partnership, or have the pharmacy representative email us to confirm this affiliation.
 - ☐ If not, please confirm they are ready and willing to apply for their own certification.
 - ☐ Pharmacies and medical providers partnered with applying merchants who are not LegitScript-certified, must submit their own application for LegitScript certification within sixty days after the applicant’s own certification, should they achieve it. Please note that the outcome of their compliance review may affect your own certification, if there is an active partnership. For more information surrounding the healthcare application process, see [here](#).

Legal Compliance

- ☐ Make sure your website’s language and product offerings follow national laws and regulations.
 - ☐ For example:
 - ☐ It is *not* permissible to advertise or promote prescription-only drugs to the public.
 - ☐ It is *not* permissible to advertise any claims that are not present on the label of the product (e.g., off-label claims are not permitted).
 - ☐ All therapeutic claims for drugs, medicines, or any pharmaceutical product must be based on scientific evidence, responsible medical opinion, or a history of demonstrated safety and efficacy.

- ☐ Has your business or one of your principals been subject to discipline within the last five years? Has your business had any licenses or certifications that were lost, revoked, or not renewed? Has your business had to recall products?
 - ☐ Please provide evidence/documentation detailing this discipline, and to support any disciplinary action resolutions. Please reference our [Terms & Conditions](#) for examples of Disciplinary Action.
- ☐ Ensure your website features a privacy policy that is compliant with the Data Privacy Act of 2012.

Patient Services

- ☐ Have you ensured your products and services are up-to-date with regulatory requirements?
 - ☐ For example: No prescription-only drugs are being advertised on your website.
- ☐ All e-retailers and online merchants must display the following information on their website homepage(s):
 - ☐ Corporate and trade or business name.
 - ☐ Address of the physical shop or place of business.
 - ☐ Contact details of the e-retailer, which must include a mobile or landline number and a valid email address.
- ☐ All advertising is in compliance with the Internet Transaction Act of 2023, the Guidelines on Advertisements and Promotions to Implement the Generics Act of 1988, and the Consumer Act of the Philippines.
 - ☐ For example:
 - ☐ No false, deceptive, or misleading advertising is being used to induce a consumer to purchase one of your products or services.
 - ☐ Your products or services are advertised in full transparency, meaning no information regarding the full use of the product or service is being withheld.
 - ☐ You are not advertising a food, drug, cosmetic, device, or hazardous substance in a way that is:
 - ☐ Not contained in the label or approved by the concerned department.
 - ☐ False, misleading, or deceptive.
 - ☐ Not registered or approved by the concerned department.
 - ☐ Not based on adequate scientific evidence, medical opinion, or demonstrated historical efficacy.

Transparency

- ☐ Is your website still under development/expecting updates? Please prepare wireframes/screenshots and the expected timeframe of completion.

- ☐ If applicable, please create a test patient account and provide us with a username and password to access your patient/client portal.
- ☐ Please be prepared to provide us with a list of all jurisdictions your business serves along with any other international jurisdictions your business serves, if applicable.

Affiliates

- ☐ Ensure affiliates or affiliations with your business are compliant and operating legally. This includes, but is not limited to: co-owned businesses of the business' owners or principals, supplying wholesalers or distributors, partner pharmacies/provider networks, and marketing or promotional partners.
 - ☐ Common barriers can include affiliations with the sale or marketing of prescription-only or designated substances online, unapproved medicines, impermissible claims or ingredients.
- ☐ Please be reminded that all [applicable](#) business models utilized/promoted on the submitted domain must be approved by LegitScript, per our [Terms & Conditions](#).
 - ☐ Does your platform promote/link to a third party telemedicine provider or pharmacy? If so, the promoted URL is subject to the partner requirements listed within the "Partner Requirements" section of this document.

Questions? Email our team at certification@legitscript.com